



Connecting Talent with Opportunity

MOVING FORWARD

TO YOUR

NEW CAREER



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WORKFORCE INNOVATION AND OPPORTUNITY ACT

WHAT IS THE WORKFORCE INNOVATION AND OPPORTUNITY ACT?

The Workforce Innovation and Opportunity Act of 2014 is a federal law intended to establish workforce development systems throughout the state. The Georgia Department of Economic Development's Workforce Division is the administrator of WorkSource Georgia Centers, the state's federally-funded employment and training system, which manages 19 Local Workforce Development Areas (LWDAs). The WorkSource Georgia system ensures that displaced workers have the necessary skills and resources needed to reenter the workforce and sustain employment.

HOW DO LWDAS WORK?

LWDAs seek to increase the employment, retention, and earnings of their participants. WorkSource Georgia Centers are located throughout each LWDA to work one-on-one with WIOA-eligible individuals and direct their training or retraining. Each LWDA has at least one WorkSource Georgia Center to direct participants toward in-demand occupations and the eligible providers, such as technical schools, which train participants for those industries.

HOW DO I BECOME A PARTICIPANT IN WIOA TRAINING?

Contact your Local Workforce Development Area to explore your training options. Each area consists of counties that demand a specific workforce, and each WorkSource Georgia Center can direct you towards the targeted training to help you become a competitive job seeker. A case manager will work with you to find the training that will most efficiently progress your education. Training timelines vary by area. Local centers may also provide job search advice towards the end of your program.

WHAT TYPE OF TRAINING DOES WIOA FUND?

The Workforce Division has created a Georgia Statewide Eligible Training Provider List (ETPL), which lists schools and programs available for participant enrollment. These are high-demand occupations, focused on technical skills such as welding, nursing, and truck driving. Check with your local area to find out which unique careers may be available in your area of the state.

WHAT ARE THE QUALIFICATIONS FOR WIOA FUNDING?

General requirements for participation in the WIOA program include:

- Being unemployed
- Obtaining U.S. citizenship or lawful, permanent residency
- Having registered for selective service (if male)

Other factors may also include being a veteran or qualifying for lower-level income status. However, as qualifications and funding vary slightly in each Local Workforce Development Area and each area assesses participants on a case-by-case basis, the best option would be to contact Worksource Georgia.



UNEMPLOYMENT INSURANCE

WHAT IS UNEMPLOYMENT INSURANCE?

When you become unemployed through no fault of your own, you may qualify for assistance through Unemployment Insurance (UI) while you look for a new job or participate in approved training. UI is provided by the Georgia Department of Labor (GDOL) to those who qualify and need temporary financial assistance. You can apply for UI benefits online at gdol.ga.gov or at your local GDOL Career Center. For a list of career center locations or general UI information, call GDOL's UI Customer Service line at 404.232.3001 (in Metro Atlanta) or 1.877.709.8185 (in all other areas).

HOW DO I QUALIFY FOR UNEMPLOYMENT INSURANCE (UI) BENEFITS?

There are several qualification requirements, but these are critical:

- You must be a U.S. Citizen, legal resident or a non-citizen legally present in the United States.
- You must have earned enough money to set up a claim.
- You must be unemployed through no fault of your own.
- You must be able to work, be available for work, and be actively seeking work each week you claim benefits.

TO RECEIVE YOUR UNEMPLOYMENT INSURANCE BENEFITS, YOU MUST:

- Claim your weekly benefits every week you wish to receive benefit payments
- Register for Employment Services, unless exempt by law
- Actively seek full-time employment (or part-time, as instructed)
- Record and submit your weekly job search contacts online at gdol.ga.gov or by fax at 404.525.3605, 404.525.3606 or 1.877.302.1573 (toll-free)
- Report any wages earned while receiving UI benefits

HOW MUCH WILL I RECEIVE IN UNEMPLOYMENT INSURANCE BENEFITS? HOW LONG WILL IT LAST?

Your UI weekly benefits are determined based upon your previous employment and wage history. The maximum benefit amount and period may vary. Contact GDOL UI Customer Service line at 404.232.3001 (in Metro Atlanta) or 1.877.709.8185 (in all other areas) for information about the current maximum benefit period and when your benefits will begin.

TRADE ADJUSTMENT ASSISTANCE

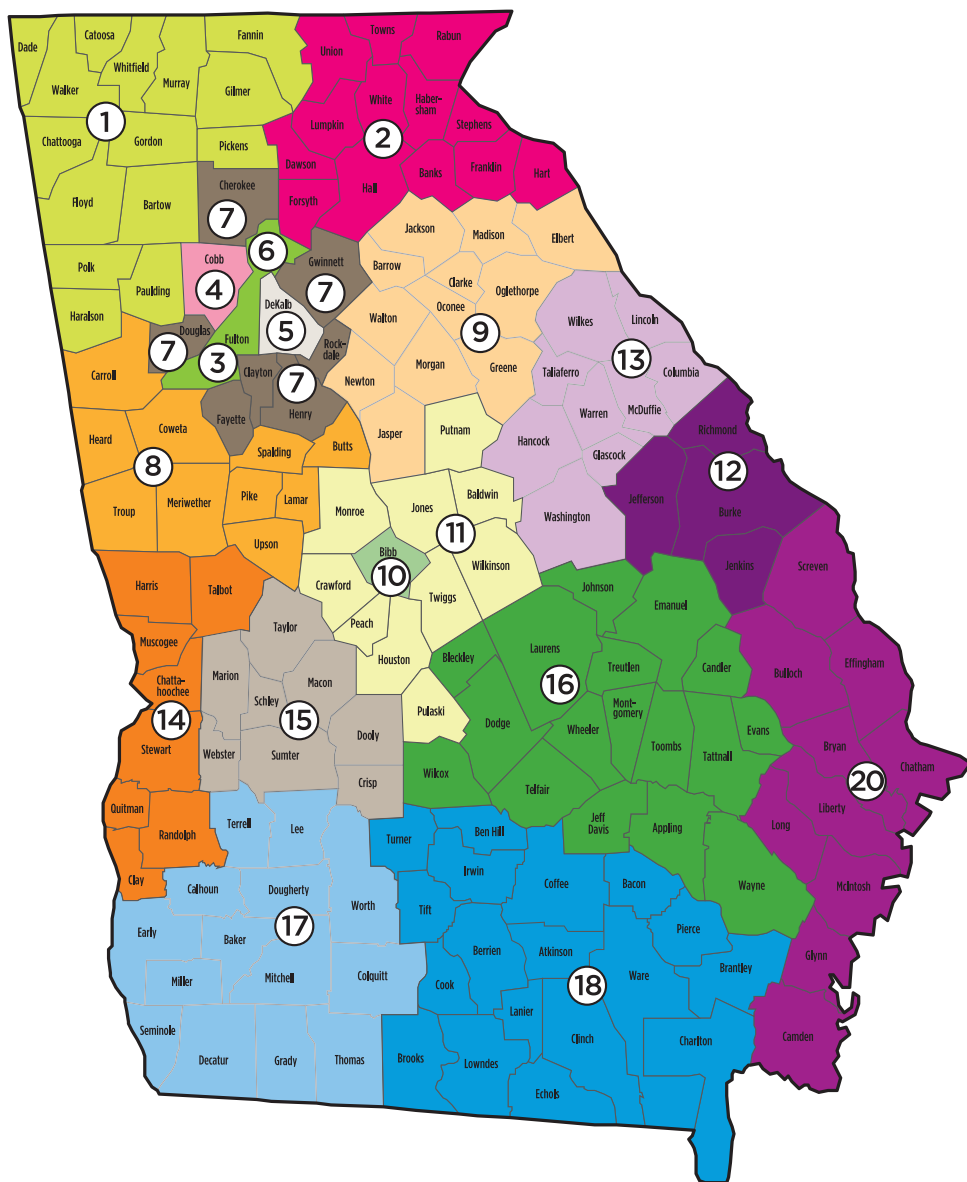
If you are unemployed due to foreign competition, the Federal Trade Act may provide you with support and training. Department of Labor staff, your employer, a group of three or more workers, or your union can assist you in filing a Trade Act petition. Petition forms can be found at your local GDOL career center or online at doleta.gov/tradeact.

If you qualify for assistance under the Trade Act, you may be eligible for the following services:

- Job Search Allowance
- Trade Readjustment Assistance (weekly benefits)
- Relocation Allowance
- Training Benefits
- Alternative Trade Adjustment Assistance (wage supplement)

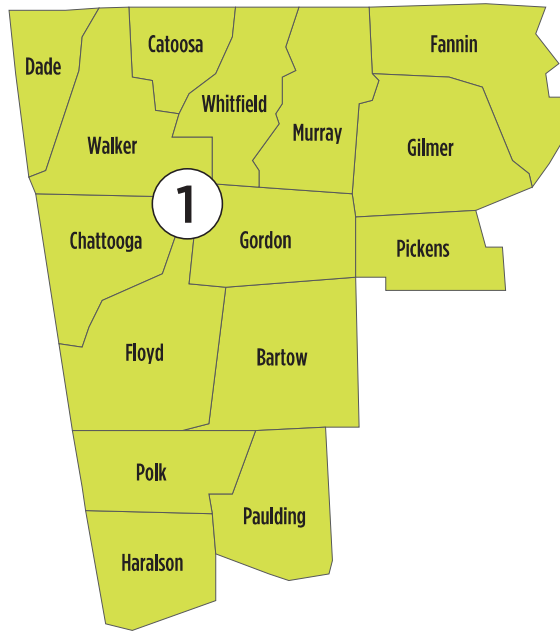
For more information visit:
doleta.gov/tradeact

WORKFORCE DEVELOPMENT AREAS



Area 1	WorkSource Northwest Georgia
Area 2	WorkSource Georgia Mountains
Area 3	WorkSource Atlanta
Area 4	WorkSource Cobb
Area 5	WorkSource DeKalb
Area 6	WorkSource Fulton
Area 7	WorkSource Atlanta Regional
Area 8	WorkSource Three Rivers
Area 9	WorkSource Northeast Georgia
Area 10	WorkSource Macon-Bibb
Area 11	WorkSource Middle Georgia
Area 12	WorkSource CSRA
Area 13	WorkSource East Central Georgia
Area 14	WorkSource Lower Chattahoochee
Area 15	WorkSource Middle Flint
Area 16	WorkSource Heart of Georgia
Area 17	WorkSource Southwest Georgia
Area 18	WorkSource Southern Georgia * Areas 18 and 19 have merged effective July 1, 2013
Area 20	WorkSource Coastal

AREA 1 - WORKSOURCE NORTHWEST GEORGIA



Blue Ridge

1048 Appalachian Highway
Blue Ridge, GA 30513
(706) 632-2033

Cartersville

19 Felton Place
Cartersville, GA 30120
(770) 387-3760

Cedartown

262 North Park Boulevard
Cedartown, GA 30125
(770) 749-2213

Dalton

1406 Chattanooga Avenue
Dalton, GA 30720
(706) 272-2301

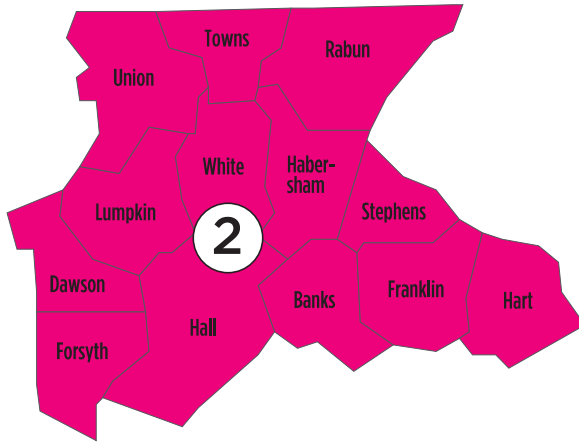
LaFayette

200 West Villanow Street
LaFayette, GA 30728
(706) 638-5525

Rome

462 Riverside Parkway NE
Rome, GA 30161
(706) 295-6051

AREA 2 - WORKSOURCE GEORGIA MOUNTAINS



Gainesville

2756 Atlanta Highway
Gainesville, GA 30504
(770) 535-5484

Habersham

215 Hodges Street
Cornelia, GA 30531
(706) 776-0811

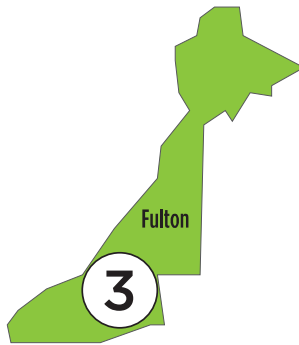
Rabun

184 South Main Street
Clayton, GA 30525
706-782-9798

Stephens

37 Foreacre Street
Toccoa, GA 30577
(706) 282-4514

AREA 3 - WORKSOURCE ATLANTA



City of Atlanta
818 Pollard Boulevard, S.W.
Atlanta, GA 30315
(404) 546-3000

AREA 4 - WORKSOURCE COBB



Cobb
463 Commerce Park Drive
Suite 100
Marietta, GA 30060
(770) 528-4300

AREA 5 - WORKSOURCE DEKALB



DeKalb
774 Jordan Lane
Building # 4
Decatur, GA 30030
(404) 687-3400

AREA 6 - WORKSOURCE FULTON



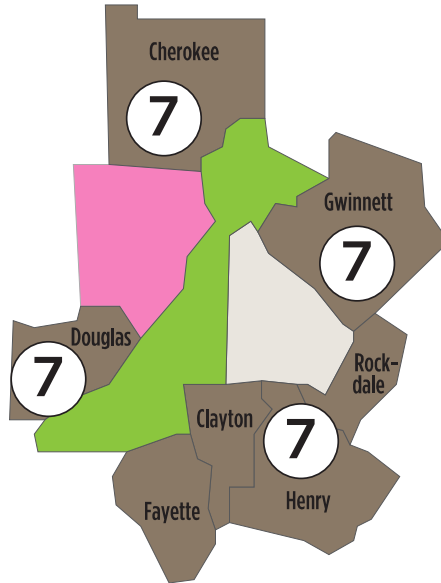
North Fulton

7741 Roswell Road, Suite 205
Sandy Springs, GA 30350
(404) 613-4480

South Fulton

5710 Stonewall Tell Road
Suite 160
College Park, GA 30349
(770) 306-5202

AREA 7 - WORKSOURCE ATLANTA REGIONAL



Clayton Branch

3000 Corporate Center Drive
Suite 350
Morrow, GA 30236
(770) 960-2172

Douglas Branch

8595 Club Drive
Douglasville, GA 30134
(770) 920-4104

Gwinnett Branch

3885 Crestwood Parkway
Suite 200
Duluth, GA 30096
(770) 806-2020

Rockdale Branch

1400 Parker Road
Conyers, GA 30094
(770) 806-2020

Gwinnett Tech

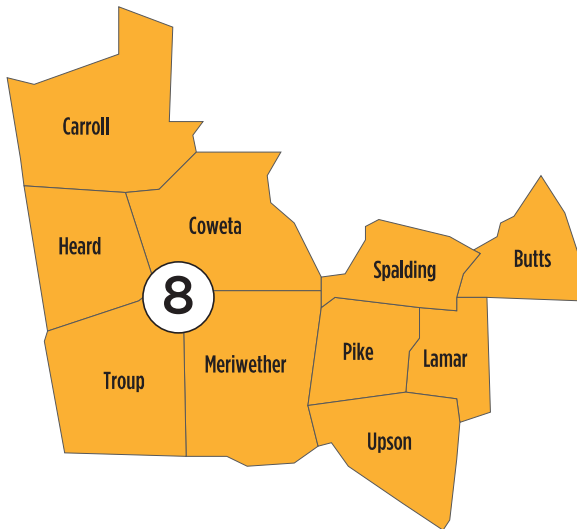
5150 Sugarloaf Parkway
Building 100
Lawrenceville, GA 30043
(678) 226-6664

Cherokee Branch

Chattahoochee Tech
1645 Bluffs Parkway
Rm A-202
Canton, GA 30114
770-345-1098

Henry Branch (770) 960-2172 (call for appointment)

AREA 8 - WORKSOURCE THREE RIVERS



Carrollton

275 Northside Drive
Carrollton, GA 30117
(770) 836-6668

Newnan 30 Bledsoe Road
Newnan, GA 30265
(770) 254-7220

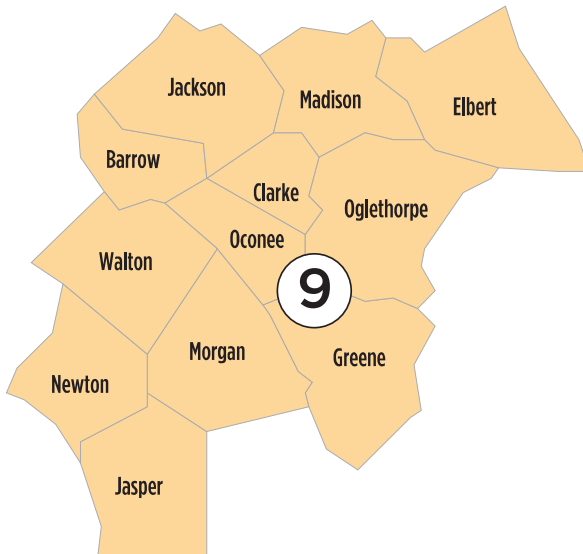
Griffin

1514 Hwy 16 West
Griffin, GA 30224
770-228-7226

LaGrange

1002 Longley Place
LaGrange, GA 30240
(706) 845-4000

AREA 9 - WORKSOURCE NORTHEAST GEORGIA



Athens

150 Evelyn C. Neely Drive
Athens, GA 30601
(706) 583-2550

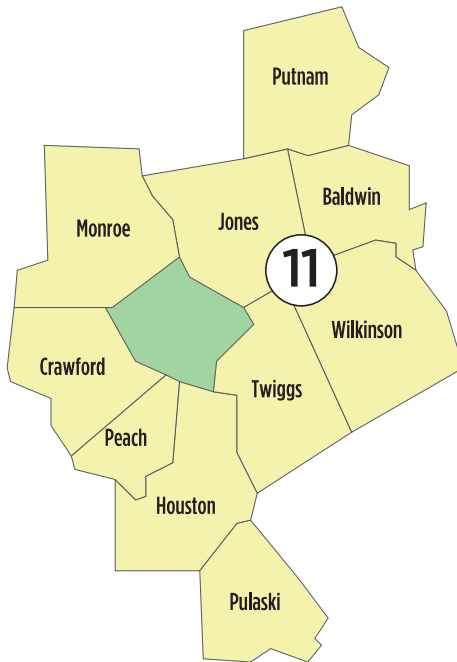
AREA 10 - WORKSOURCE MACON-BIBB



Macon

3090 Mercer University Drive
Macon, GA 31204
(478) 751-6164

AREA 11 - WORKSOURCE MIDDLE GEORGIA



Milledgeville

156 Roberson Mill Road
Milledgeville, GA 31061
(478) 445-5465

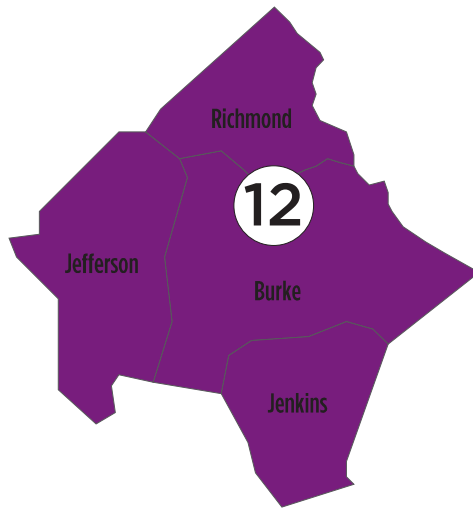
Houston County

96 Cohen Walker Drive
Warner Robins, GA 31088
(478) 988-7130

Middle Georgia Consortium

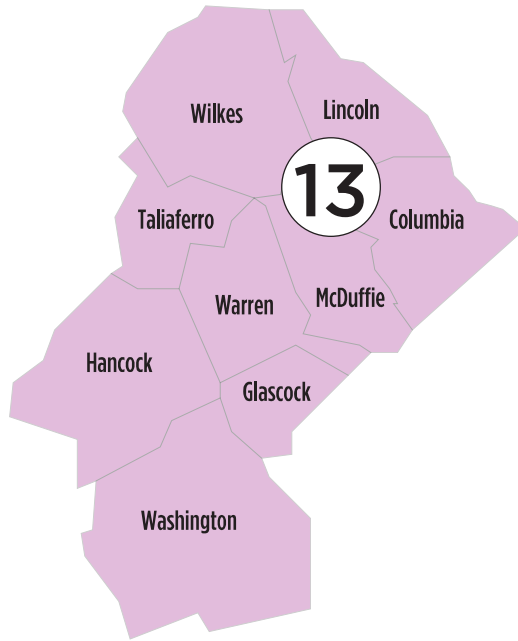
124 Osigian Boulevard
Suite A
Warner Robins, GA 31088
(478) 953-4771

AREA 12 - WORKSOURCE CSRA



Augusta
601 Greene Street
Augusta, GA 30901
(706) 721-3131

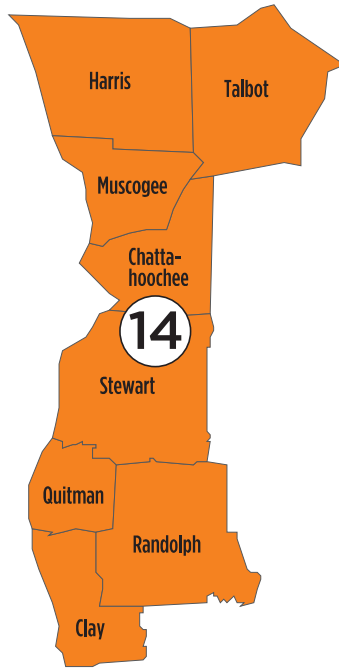
AREA 13 - WORKSOURCE EAST CENTRAL GEORGIA



East Central Georgia

674 Washington Road, N.E.
Thomson, GA 30824
(706) 595-8941

AREA 14 - WORKSOURCE LOWER CHATTAHOOCHEE



Columbus

700 Veterans Parkway
Columbus, GA 31901
(706) 649-7423

AREA 15 - WORKSOURCE MIDDLE FLINT



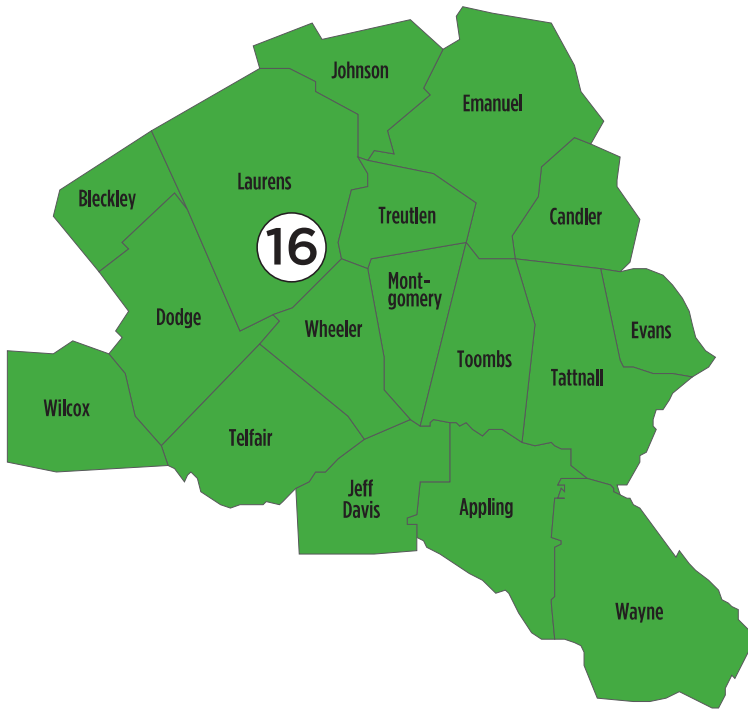
Americus

120 West Church Street
Americus, GA 31709
(229) 931-2520

Cordele

1205 South Seventh Street
Cordele, GA 31015
(229) 276-2355

AREA 16 - WORKSOURCE HEART OF GEORGIA



Dublin

910 North Jefferson Street
Dublin, GA 31021
(478) 275-6532

Claxton

107 North Duval Street
Claxton, GA 30417
(912) 739-7158

AREA 17 - WORKSOURCE SOUTHWEST GEORGIA



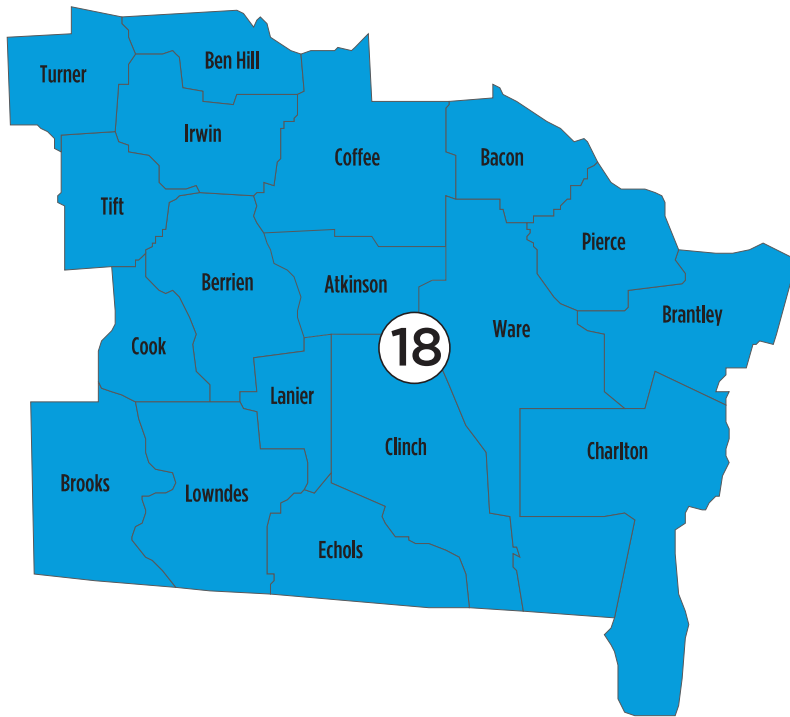
Albany

1608 South Slappey
Boulevard
Albany, GA 31701
(229) 430-5044

Thomasville

403 North Broad Street
Thomasville, GA 31792
(229) 225-4033

AREA 18 - WORKSOURCE SOUTHERN GEORGIA

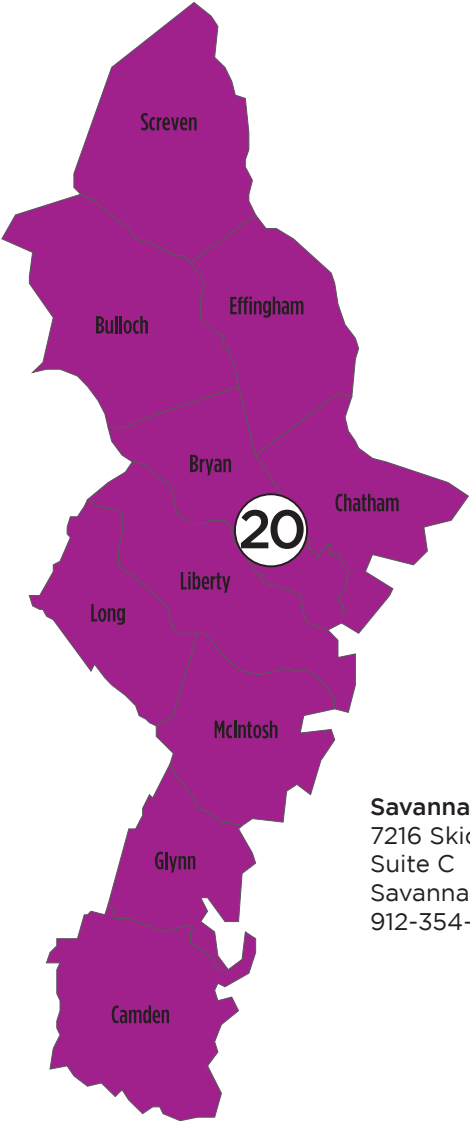


Valdosta*
221 South Ashley Street
Valdosta, GA 31601
(229) 333-5211

Waycross*
600 Plant Avenue
Waycross, GA 31501
(912) 285-6105

* Areas 18 and 19 have merged effective July 1, 2013

AREA 20 - WORKSOURCE COASTAL



Savannah
7216 Skidaway Road
Suite C
Savannah, GA 31406
912-354-6174

JOB RESOURCES

WHERE DO I START WHEN SEEKING A JOB?

It can be difficult to know where to begin when seeking new employment. While it may take persistence to find them, opportunities are all around. Throughout Georgia, local WorkSource Georgia Centers are put in place to connect you with the training and connections you need to get back in the workforce.

WHAT QUESTIONS SHOULD I BE ASKING?

Setting goals is an important part of planning for the future. Start by using questions like these to help you visualize your next step:

What kind of work do I want to do?

Should I seek a new position in the same field, or is it time to change careers?

Should I consider relocating?

What are my base salary requirements?

Do I need more education or training for the job that I want?

HOW DO I GO ABOUT BUILDING A RESUME?

Resumes can have a variety of styles and formats, but certain rules of etiquette can be applied universally.

- Think of your resume as a sales pitch that highlights your skills, honors and accomplishments.
- Keep your resume consistent, clear and concise so the employer can easily access the most important information. It should have a maximum length of one page.
- Review your resume each time you apply for a new position, and shape it to suit that position, highlighting the specific skill sets and experiences that are most relevant.
- Use bulleted lists instead of complete sentences.
- Use strong verbs to describe your duties in previous positions. For example, “authored” may be used in place of “wrote.”
- When listing employers and education, begin with the most recent.

- For employment history, include company name, job title, city, state and work dates. For education, list name of school, city, state and date of completion. Name any relevant coursework, certifications or licenses.
- List references on a separate page with a matching header.
- Print a copy and allow a friend to proofread. It can be easier for fresh eyes to catch mistakes.

The Georgia Department of Labor offers an online resume tutorial, which can be found at:

dol.state.ga.us/js/resume_writing.htm

WHAT ARE THE KEY COMPONENTS OF A COVER LETTER?

The cover letter supplements your resume, allowing you to explain in greater detail how your experiences and abilities are relevant to the position you are applying for. Like the resume, the letter should be no more than a page.

A good cover letter must include:

- Your name, street address, professional email address and phone number
- Date
- Employer's name and address
- Greeting (Dear Mr./Mrs./Ms.)
- Three paragraphs:
 - Introduction: Briefly explain the reason for your letter. Include the position you are interested in and how you heard about the opening
 - Body: Explain why your experiences and skills are a good fit for the company
 - Conclusion:
 - Commit to follow up with a phone call, usually within one week
 - Provide how you can best be contacted
 - Explain any other enclosures
 - Thank the employer for his/her time and consideration
- Closing (Sincerely, Respectfully, Cordially) followed by signature

Quick Tips

- Type the letter
- Personalize the letter for each company you apply to, tailoring it toward the specific requirement
- Proofread and allow a friend to proofread

HOW DO I GET CONNECTED WITH PEOPLE WHO KNOW ABOUT OPPORTUNITIES IN MY AREA OF INTEREST?

Networking is an important part of your job search. Many people find employment through acquaintances, so reach out to your human resources using the following strategies:

- Contact your network by phone, email or face-to-face meetings. Let them know who you are, what you're good at and what you're looking for. Start with friends and family and branch out from there.
- When you learn of an opportunity, gather information about the company and the application process.
- Keep in touch with your contacts. Checking in every couple of weeks will help you stay on top of new openings and let them know that you are serious.

HOW CAN I RECEIVE TRAINING TO IMPROVE MY SKILLS IN MY AREA OF INTEREST?

1. Workforce Innovation and Opportunity Act: Contact your local WorkSource Georgia Center listed in this booklet for more information on how to receive funding for workplace training and educational opportunities.
2. Georgia's HOPE Program: Scholarships, grants and awards are available to help pay for postsecondary education. Visit gacollege411.org for details.
3. Adult Education: GED (General Education Development) preparation and ESL (English as a Second Language) classes are offered at no cost. Visit tcsgeu/adult_literacy.php for details.
4. Technical College System of Georgia (TCSG): College That Works is a retraining and retooling program offered across the state for new jobs at technical colleges. Visit collegethatworks.com for details.

INTERVIEW TIPS

WHAT IS APPROPRIATE INTERVIEW CONDUCT?

DON'T: Exaggerate or fabricate skills.

DO: Talk yourself up. Highlight the areas in which you have gained the most experience and reinforce your accomplishments with evidence of qualifications gained from previous jobs or community involvement.

DON'T: Use words like “fired” or “quit.”

DO: Use words that accurately describe the situation in a better light. Phrases like “laid off ” let employers know you were not forced to leave your job as a result of misconduct or lack of skills.

DON'T: Demand a specific salary.

DO: Research a pay range for the position which can be discussed at a later time. You do not have to settle for unsatisfactory wages, but should remain open to discussion and avoid appearing overly concerned with compensation.

DON'T: Don't come off as arrogant.

DO: On your resume, focus on the areas in which you have the most experience and received recognition for your accomplishments. In your interview, answer questions honestly while looking for ways to advertise your abilities and your willingness to learn.

WHAT MIGHT AN INTERVIEWER ASK?

It can help to practice a few responses for your interview beforehand. A few frequently asked questions are:

- Why did you apply for this position?
- Do you prefer to work alone or in a group?
- What skills and experience can you bring to this position?
- Tell me about yourself.
- What is your greatest strength/weakness?
- If you witnessed a coworker doing something unethical, how would you respond?
- What about this position appeals to you?
- Where do you see yourself in 5 years/10 years?

HOW SHOULD I RESPOND TO THESE QUESTIONS?

Bring your answers back to relevant skills experiences and interests. The interview is your chance to show that you would be an asset to the company.

At the interview's end, be sure to ask questions about the company to show that you are listening and genuinely interested in the position. Avoid discussing salary and benefits in the first interview unless asked.

FINANCIAL MANAGEMENT

Making smart financial choices after a job loss is critical to you and your family's financial security. To keep your finances on the right track, it is important to be proactive and establish a plan as soon as possible.

HOW MIGHT I MANAGE MY FINANCES AFTER MY JOB LOSS?

Reduce your spending and review your financial outlook to establish a monthly budget.

Inquire about Dislocated Worker Services for employment and educational opportunities. Ask about Unemployment Insurance.

Contact your creditors about your temporary job loss and talk with them about establishing a payment plan- always get it in writing.

HOW DO I AVOID INVESTMENT FRAUD?

Consider working with a credit or investment professional to develop a plan that will help you through your unemployment period and beyond. Be aware of investments that sounds too good to be true.

Protect yourself from financial advice scams. You can check the credentials of a professional investment advisor by using the following:

- FINRA BrokerCheck at www.finra.org/brokercheck or call 800-289-9999
- SEC's Investment Advisor Public Disclosure at www.adviserinfo.sec.gov, 800-SEC-0330
- National Association of Insurance Commissioners (NAIC), www.naic.org, 866-470-NAIC
- North American Securities Administrators Association, www.nasaa.org, 202-737-0900

HOW DO I AVOID JOB SEARCH SCAMS?

Be aware of suspicious job search ads or services that offer easy results. You should not have to pay money to get a job. Do not disclose personal or financial information in a job application. Do not use electronic money transfers through your bank or credit card accounts to do your job.

Check for the latest scams

- Federal Trade Commission at www.ftc.gov/jobscams
- Consumer Protection Agency or Office of the Attorney General at www.usa.gov/directory/stateconsumer
- Better Business Bureau at www.usa.gov/directory/bbb

If you suspect a job scam, file a complaint at www.ftccomplaintassistant.gov or call 877-FTC-HELP

HOW DO I MANAGE MY FINANCIAL WELL-BEING DURING A LONG-TERM JOB DISLOCATION?

Contact your company or union to find out about your benefit plans so that you can make smart financial choices for you and your family. Be mindful of how you spend or invest lump sums.

Use funds meant for your retirement as a last resort.

Understand how income taxes apply when you take money out of your investment prior to the designated time and what the long-term consequences might be. Consider direct rollovers to avoid potential taxes.

FREQUENTLY ASKED QUESTIONS

I have just found out that I am being laid off. What should I do?

There are many steps that you can take to jump start your job search.

- Visit your local WorkSource Georgia Center to inquire about labor market information, careers and education or training opportunities.
- Update your resume to include your latest experience and skills.
- Begin networking. Start with friends and relatives and branch out from there to let people know that you are looking for work. If you don't have one already, set up a free email account at any of various web addresses: gmail.com, yahoo.com, hotmail.com, etc. This will be vital for keeping in contact with the connections you make.
- Speak with your supervisor and other references. If possible, obtain a written reference that you can offer future employers on the spot.
- Create a budget to help you wisely manage funds while you look for alternative employment.

Should I seek a job in the same field or try something new?

This may be your opportunity to explore a new field of interest. Visit your local WorkSource Georgia to get information on a variety of jobs and discover what further training or education you might need.

How do I claim my Unemployment Insurance (UI) benefits?

You may claim benefits through the GDOL telephone Interactive Voice Response (IVR) (1.866.598.4164) or online at gdol.ga.gov.

How will I receive my Unemployment Insurance benefits?

According to your preference, payments are either made through direct deposit or the UI Way2Go Debit MasterCard. For more information about the debit card, visit **gdol.ga.gov**.

How do I use my Unemployment Insurance Way2Go Debit MasterCard?

To activate your debit card, please call UI Debit MasterCard Customer Service at 1.888.929.2460 or visit **gdol.ga.gov**. Cardholders can access account information at anytime via telephone or Internet. Any questions, including those regarding cards not received, lost or stolen, should be taken to customer service.

Does severance pay affect my benefits?

You are usually ineligible to receive unemployment insurance benefits during a period in which severance pay is given to you by your employer. The only way to know for sure whether severance pay disqualifies you to receive unemployment insurance benefits is to file a claim.

Was my employer required to give me notice before I was laid off?

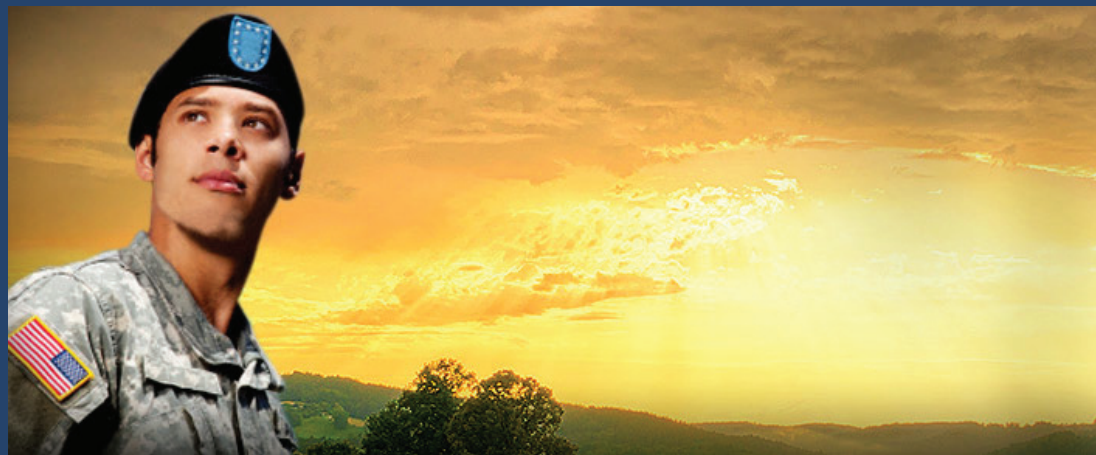
The Worker Adjustment and Retraining Notification (WARN) Act is a federal law that requires only certain employers to give workers 60 days written notice before a mass layoff occurs. To get more information, visit **doleta.gov/layoff/warn.cfm**.

Can I quit my job since I know I will be laid off soon?

Quitting may disqualify you from Unemployment Insurance benefits and reflect poorly in your supervisor's reference. Instead, use this time to begin your job search while you still have a reliable source of income.

OPERATION: **WORKFORCE**

★★★★★★ SUPPORTING GEORGIA'S VETERANS



"Our veterans have served selflessly, and this is our opportunity to give back to them with high-quality career opportunities as they re-enter the civilian workforce. I invite businesses across the state to support this initiative by signing the pledge to hire Georgia's veterans."

- Governor Nathan Deal

Operation:Workforce is an online network designed to connect returning veterans with rewarding career opportunities in Georgia. This program benefits both veteran and business communities across the state. Please assist in supporting our military heroes by signing the pledge online, committing to hire Georgia veterans.

OPERATIONWORKFORCE.COM

- ✓ **Find** skilled, experienced candidates who benefit your business
- ✓ **Browse** veterans by rank, experience and branch of service
- ✓ **Post** job openings and **Advertise** opportunities to veterans throughout the state
- ✓ **Give** veterans an opportunity to succeed

GEORGIA WORKSMART

A STATEWIDE APPRENTICESHIP PARTNER



- ▶ **EXPANDED RECRUITMENT**
- ▶ **EFFECTIVE PARTNERSHIP**
- ▶ **EMPOWERED WORKFORCE**



Georgia.org/WorkSmart



Georgia®

Workforce Development

A Program of the Georgia Department of Economic Development

HAVING TROUBLE PAYING YOUR MORTGAGE?

You may be eligible for free mortgage payment assistance from HomeSafe Georgia.

**We help homeowners avoid foreclosure
and remain in their homes.**

MORTGAGE PAYMENT ASSISTANCE

Mortgage Payment Assistance offers up to 24 months of assistance to eligible applicants who have had an unemployment or underemployment hardship in the last 36 months and need help paying their mortgage. The goal of this program is to provide monthly mortgage payment assistance while homeowners search for new or better employment.

MORTGAGE REINSTATEMENT ASSISTANCE

Mortgage Reinstatement Assistance offers financial hardship help to eligible applicants who can currently afford their mortgage payments, but had fallen behind on payments due to a qualifying military, medical or death hardship that began in the last 36 months. The goal of the program is to bring a delinquent mortgage current.

MORTGAGE PAYMENT REDUCTION

Mortgage Payment Reduction offers a one-time payment of up to \$45,000 submitted directly to your lender if you have suffered a permanent loss of income in the last 36 months. The goal of this program is to obtain an affordable mortgage payment.

To find out if you may qualify,
apply online at
www.homesafegeorgia.com

1-877-519-4443
homesafe@dca.ga.gov

HomeSafe
Georgia

Free
Mortgage
Payment
Assistance

Georgia Department of
Community Affairs



QUICK LINKS

WHAT FURTHER RESOURCES ARE OUT THERE?

Various government agencies and nonprofit organizations are eager to help you transition back into the workforce. The vendors below offer services and information related to job search, education and financial assistance.

Family & Health Care Services

Division of Family & Children Services

(404) 657-3433 dfcs.dhr.georgia.gov

PeachCare for Kids

(877) 427-3224 peachcare.org

COBRA

(866) 444-3272 dol.gov/ebsa/cobra.html

Medicaid

cms.gov

Health Insurance

(800) 318-2506 healthcare.gov
(877) 731-9560 ehealthinsurance.com
(800) 647-9094 assuranthealth.com
(202) 552-5060 nahu.org
(816) 783-8300 naic.org

Health Insurance Portability and Accountability Act

(866) 444-3272 dol.gov/ebsa

TANF (Temporary Assistance for Needy Families)

dfcs.dhs.georgia.gov

Georgia COMPASS Food Stamps

(877) 423-4746 compass.ga.gov

Financial & Insurance Services

Fair Debt Collection Practices

(202) 326-2222 ftc.gov

Green Path Financial Wellness

(888) 776-6735 customerservice@greenpath.com

ClearPoint (800) 251-2227	ClearPointCCS.org
Unemployment Insurance (404) 232-3001	gdol.ga.gov
Employee Retirement Income Security (866) 444-3272	dol.gov/ebsa
Georgia Office of Insurance (404) 656-2070	oci.ga.gov
Social Security (800) 772-1213	ssa.gov
Energy Assistance Program (877) 423-4746	compass.ga.gov
Veterans Benefits (800) 827-1000	va.gov
Labor Resources	
Fair Labor Standards (FLSA) (866) 487-9243	dol.gov/compliance/laws/comp-flsa.htm
Trade Act	doleta.gov/tradeact
Georgia Department of Labor (404) 232-3001	gdol.ga.gov
Labor Market Information	(404) 232-3875
Education Services	
TCSG (Technical College System of Georgia) (404) 679-1600	collegethatworks.com
Adult Education – GED or ESL (404) 679-1600	tcsge.edu/adult_literacy.php
CCCS of Savannah (800) 821-4040	cccs@cccassav.com
JCVision & Associates (866) 883-4243	jcvisiongeorgia@yahoo.com

Job Search Resources
Indeed

[indeed.com](https://www.indeed.com)

Career Assessments

mynextmove.org

U.S. Jobs

(866) 268-6206

us.jobs

USA Jobs

usajobs.gov

LinkedIn

linkedin.com

Veterans Jobs

(866) 268-6206

vetcentral.us.jobs

Georgia Careers

(877) 318-2772

careers.ga.gov

Training & Retraining Services

Georgia Department of Economic Development, Workforce Division

(404) 962-4005

Workforce.Georgia.org

WIOA Training Providers List

workready.org

Other Workforce Resources

(877) 348-0502

careeronestop.org
workreadyga.org

Georgia Vocational Rehabilitation Agency

(866) 489-0001

gvra.georgia.gov

Community Services

United Way 211

unitedway.org

Goodwill

(800) Goodwill

goodwill.org

Salvation Army

(770) 441-6200

salvationarmygeorgia.org

Georgia Legal Services Program

(404) 206-5175

glsp.org

D&E The Power Group

(877) 790-1831

info@depower.org

NOTES



The Georgia Department of Economic Development's Workforce Division is the administrator of WorkSource Georgia, the state's federally-funded employment and training system, working to connect talent with opportunity.

An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers may be reached using TTY/TDD equipment via the Georgia Relay Service at 711.

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